

On July 31, 2019 our well located on Road 27 and Avenue 18 ½ was taken out of service.

All evidence indicates that the well casing has sustained damage. (See Figure 1 below) This is not due to age, or wear of the well casing. The most likely cause is the recent earthquakes we have experienced and/or ground subsidence due to the overdraft of the ground water table.

We will not know the full extent of the damage until the pump has been removed from the well and the casing has been examined with a submersible camera.

We do not anticipate any interruption of water service. Our system has redundancy, especially with the use of the overhead water storage tank. However, you may experience instances when the water pressure is slightly lower than typical. All pressures throughout the system will continue to be within the operating guidelines set by the state.

Without knowing the full extent of the damage the best estimate we can give at this time is that this well will be out of service for a minimum of 2 weeks for evaluation and repair.

While this well is out of service please strictly adhere to the current watering schedule. See schedule below. This is our peak water use time of year and any additional water conservation efforts on your part while this well is out of service will be greatly appreciated.

We will update the progress of the well as the information becomes available.

**SUMMER WATERING SCHEDULE**  
Water before 8:30 a.m. and after 9:30 p.m.

If the last number of your address is even (0,2,4,6,8)  
If the last number of your address is odd (1,3,5,7,9)

Your watering days are Tuesday and Saturday  
Your watering days are Wednesday and Sunday

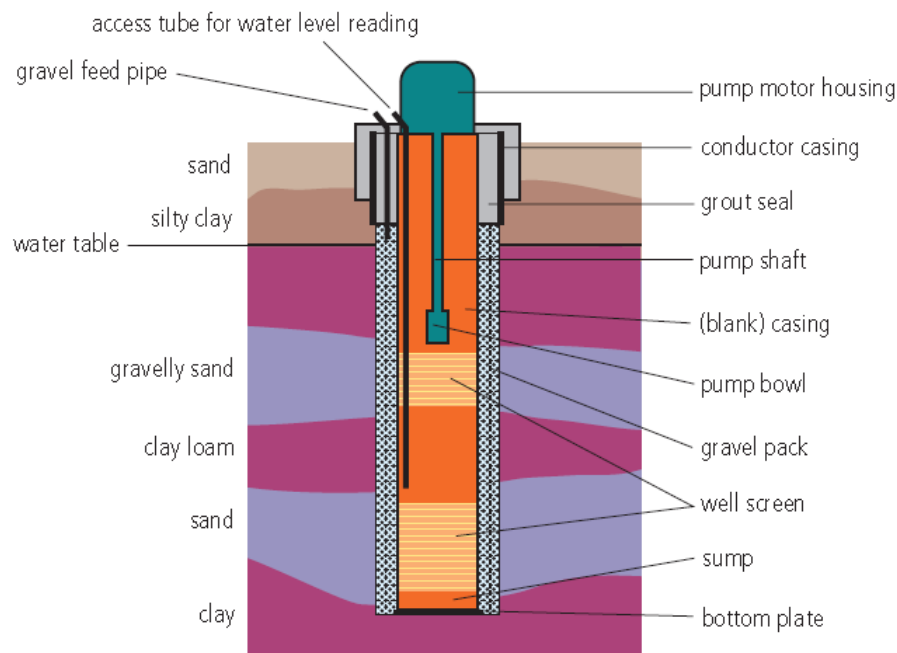


Figure 1. Components of a well.